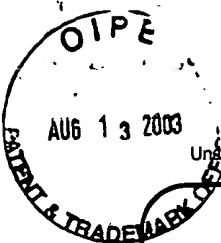


#17 2141



PTO/SB/21 (05-03)

Approved for use through 04/30/2003. OMB 0651-0031

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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/437,812 <i>8/21/03</i>	
	Filing Date	November 10, 1999	
	First Named Inventor	Mark E. Pennell	
	Art Unit	2141	
	Examiner Name	Nguyen, Quang N.	
Total Number of Pages in This Submission	10	Attorney Docket Number	50642.00002

ENCLOSURES (check all that apply)		
<input checked="" type="checkbox"/> Fee Transmittal Form (in duplicate) <input type="checkbox"/> Request for Corrected Filing Receipt <input checked="" type="checkbox"/> Amendment and Response (7 pages) <input type="checkbox"/> After Final <input type="checkbox"/> With RCE <input type="checkbox"/> Extension of Time Request <input checked="" type="checkbox"/> Return Postcard <input type="checkbox"/> IDS and Form 1449 <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Declaration/Oath	<input type="checkbox"/> Assignment and Recordation Cover Sheet (for an Application) <input type="checkbox"/> Drawing(s) ____ Sheets <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> RCE <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) ____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Request <input type="checkbox"/> Other Enclosure(s) (please identify below):
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Aaron Wininger, Reg. No. 45,229 Squire, Sanders & Dempsey L.L.P. 600 Hansen Way Palo Alto, CA 94304-1043
Signature	
Date	August 11, 2003

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08/21/03
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of
Mark E. Pennell, et al.
Serial No. 09/437,812
Filing Date: November 10, 1999
For: A Web Based Email Control Center

Examiner: Nguyen, Quang N.
Group Art Unit: 2141

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AMENDMENT AND RESPONSE

Sir:

In response to the office action mailed on May 14, 2003, please amend the application as follows: